

123eDistribution.com

1. FIND 2. BUY 3. RECEIVE

A Division of Sarco, Inc.

23166 Arroyo Vista
Rancho Santa Margarita, CA 92688
949-888-2247 Fax 949-888-5582

RMA Request Form

Customer to fill out:

Company Name:	P.O. Number or Online Order Number:		
Contact:	Part Number:		
Phone Number:	Quantity:		
Address:	Price:		
Reason For Return:			
Action Requested:			
Check one:			
Opened:	Unopened:	Used:	Unused:

Return Policy: • all accepted returns must be made within 15 days from the date of invoice and accompanied with by a 123edistribution.com RMA number. • Returns must be in the original packaging and be in resalable condition. • Parts returned due to customer error are subject to a 20% restocking charge with freight prepaid by the customer. • Cable Assemblies and custom ordered parts are NCNR (non cancelable non returnable.) • Tools and test accessories may not be eligible for return if they have been used. • Refunds will be credited to the original method of payment, minus freight (any and all freight charges necessary, handling, and restock charges.) • Defective items will be replaced if within the manufacturers guidelines or within 60 days of the original invoice. Please allow up to two weeks for your return to be processed.

This form can be submitted by email or fax.

Fax: 949-888-5582
Email: sales@123edistribution.com

123eDistribution to fill out:

Approved:	Denied:	Reason:
Sales Action:		
Purchasing Action:		